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Configuration Guide

Customer Service (CS) Purpose. This component supports you when representing, managing and processing all services that you provide to your customers. You can: Structure and manage technical objects for which services should be performed (for example, technical systems, machines) Manage data for warranties and business partners; Create service ...

SAP Library - Customer Service (CS)

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and settlement. Waiting for positive configuration steps for customer service module - SAP Q&A SAP S/4HANA for customer management is an add-on for SAP S/4HANA. It is a solution for ...

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Customer Service (CS) - SAP Help Portal

For example, CS involves the planning and processing

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of external services, such as contracts for the maintenance and repair of equipment that a customer has either bought or rented. Maintenance planning and servicing is managed in PM; in SD you can create and maintain the relevant service contracts. Contract related charges that are incurred in PM are passed on in the form of requests for billing in SD. Here is a PDF tutorial guide about SAP CS module.

Customer Service Processing | SAP SD PDF manual tutorial

The Customer Service Module is a sub-branch of SD module for service management which is tightly integrated with various modules like

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SD/MM/PM/FI/CO/HR/QM/PP in SAP. I had gone through the various blogs on service management from an outbound logistics consultant perspective, but none gives me the overall scope of the customer service module, all blogs give information on returns & repairs with gaps or it is directing me towards PM area. Here I would like to list out all processes in the ...

Service Management in SAP with Customer Service Module(CS ...

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Hi All, I am SD consultant added with new responsibilities of CS. My Client is a service industries. I need to learn basic process and configuration step for CS regarding service order creation, planning, costing and settlement. Waiting for positive

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Q&A

SAP S/4HANA for customer management is an add-on for SAP S/4HANA. It is a solution for managing your customer relationships and offers the set up and operation of functions and processes in the areas of service order management and customer interaction.

SAP S/4HANA for Customer Management - SAP Help Portal

Maintenance and Service Processing. Basic Settings. Maintain Settlement Profiles. Basic Settings. Maintain Settlement Profiles. Maintain Value Categories. Assign Cost Elements to Value Categories. Maintenance and Service Notifications. Define Notification Types. Set

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Screen Templates for the Notification Type. Assign Notification Types to Order Types. Define Catalogs

CS Best Practice Configuration - SAP Q&A

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Cloud platform services & customer experience ... - SAP

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